

ANNUAL MEMBERSHIP £5.00

TO BOOK CALL 01576 203053

MARCH – BOOK FROM 1 FEBRUARY		APRIL– BOOK FROM 1 MARCH	
A	Wed 7 Glasgow museums	M	Wed 4 Annan Distillery
M	Wed 14 Penrith	M	Wed 11 Skipton
M	Thu 22 Hexham	M	Tue 17 Carlisle Races
A	Tue 27 New Lanark	A	Wed 25 Stirling
MAY – BOOK FROM 1 APRIL		JUNE– BOOK FROM 1 MAY	
A	Tue 1 Culross	A	Fri 8 Scone Palace / Potfest
M	Thu 10 Keswick	M	Thu 14 Windermere / Bowness
A	Tue 15 Tweedbank/Edinburgh	M	Tue 19 Cragside, Northumberland
M	Wed 23 Kendal	M	Wed 27 Browsholme, Lancashire
M	Tue 29 Newcastle		
JULY– BOOK FROM 1 JUNE		AUGUST– BOOK FROM 1 JULY	
A	Tue 3 Waverley	A	Fri 3 Ayr
A	Thu 12 Edinburgh (Castle, Holyrood, Parl)	M	Thu 9 Lancaster / Morecambe
M	Wed 18 Richmond	A	Tue 14 Hopetoun House
M	Tue 24 Logan Botanic gardens	M	Thu 23 Lake District
		M	Wed 29 Ullswater Fish Supper Cruise
SEPTEMBER– BOOK FROM 1 AUGUST		OCTOBER– BOOK FROM 1 SEPTEMBER	
M	Tue 4 Newcastle	A	Fri 5 Dumfries House
A	Thu 13 Stirling	M	Thu 11 Keswick
M	Wed 19 Skipton	M	Wed 17 Bury
M	Tue 25 Border Towns	A	Tue 23 Dundee V & A Museum
NOVEMBER– BOOK FROM 1 OCTOBER		DECEMBER–BOOK FROM 1 NOVEMBER	
A	Fri 2 East Kilbride	M	Tue 4 Newcastle
M	Thu 8 Brocksbushes /Hexham	A	Wed 12 Edinburgh Xmas Markets
M	Tue 13 Cockermouth / Orton grange		
A	Fri 23 Braehead		

Pick ups available from Moffat, Beattock, Johnstonebridge(service road), Lockerbie, Lochmaben, Hightae, Annan

A = starting from Annan M = starting from Moffat

ACTS ALSO PROVIDES THE FOLLOWING REGISTERED BUS SERVICES NO MEMBERSHIP REQUIRED

Carlisle - 1st & 3rd Thursday each month

Feb 1 & 15, Mar 1 & 15, Apr 5 & 19, May 3 & 17, Jun 7 & 21, Jul 5 & 19, Aug 2 & 16, Sep 6 & 20, Oct 4 & 18, Nov 1 & 15, Dec 6 & 20 [Moffat to Lockerbie pick ups only]

Peebles - Last Thursday each month (not Dec)

Jan 25, Feb 22, Mar 29, Apr 26, May 31, Jun 28, Jul 26, Aug 30, Sep 27, Oct 25, Nov 29

© **CONCESSIONARY CARDS ACCEPTED**

PLEASE NOTE BOOKING DATES – first of the month prior to the trip Full details of the trips will be available before the booking date.

CALL 01576 203053

FOR MORE INFORMATION

Annandale Community Transport Services

72-74 High Street

Lockerbie DG11 2AA

admin@actsbus.org.uk

(formerly Annandale Transport Initiative)

A Company Limited by Guarantee No SC 200686

Scottish Charity No SC 029660

Membership

The membership year runs from 1st January to 31st December. The cost is £5 per person.

Trip Prices

Fares are paid on the minibus on the day of the trip unless requested in advance. Entry fees are NOT included in fares unless stated. Children under 16 travel half price.

Bookings

- Bookings are taken from the first of the month prior to the trip, on a first come, first served basis. Please do not try to book before the first of the month. If you reach the answer phone, please leave a message with your requirements. Alternatively you can book by email to admin@actsbus.org.uk.
- We operate a waiting list for each trip once it becomes full. If a seat is cancelled we will contact people on the waiting list in order. If there is enough demand we may put on a second bus (although this may not always be on the same date).
- We regret we cannot reserve any seats but drivers will do their best to accommodate priority needs. Please be sensitive to the requirements of other passengers and move seats if necessary or when the driver asks.

Cancellations

If a passenger cancels 7 working days before the trip there will be a charge - 50% if over 48 hours notice, 100% if less than 48 hours notice.

Please, please let us know if you will not be going on the trip – it can spoil everyone's day if the trip is delayed waiting for passengers who don't turn up. Call the office as soon as you need to cancel, **01576 203053** (leaving a message if you get the answer service). If you are calling after 3pm on the day before the trip, or before 9am on the day of the trip, please call the emergency mobile on **079 500 51239**.

ACTS may need to cancel a trip due to a lack of interest.

Passenger Safety

Passengers must wear a seat belt throughout the journey and remain in their seats, with their belts on, until the minibus has completely stopped. Do not consume too much alcohol before boarding and no alcohol may be consumed on the bus.

BE ON TIME!

Please be at the pick up point promptly so the trip can get underway. Equally important, please **make sure that you know where and when you are due back at the bus** and that you are there on time.

All our drivers are volunteers – we greatly appreciate them giving up their time. Ask the driver for a card with their mobile phone number in case you need to make contact during the day; hand the card back at the end of the trip. May we remind all our passengers to be courteous and respectful to both our volunteers and each other.

Something to say?

If you have any concerns about one of the trips or suggestions for future trips please tell us. We rely on the feedback from our passengers to let us know if there are any problems. All comments are dealt with in the strictest confidence and we will deal with the issue as quickly as we can.