### **Annandale Community Transport Services**

#### **OTHER ACTS SERVICES**

- Transport for individuals
- Minibus hire for community groups
- ACTS Travel Club offering days out
- 2 registered bus services to Carlisle and Peebles
- Minibus driver training

Tel: 01576 203053

admin@actsbus.org.uk www.actsbus.org.uk

**THANKS** 

Benmar Filling Station, Moffat Sure (Queens) Hotel, Lockerbie Tesco, Lockerbie Queensberry Arms, Annan



72-74 High Street, Lockerbie, DG11 2AA



## **Annandale Community Transport Services**



01576 203053

# TRANSPORT TO HOSPITAL APPOINTMENTS

You should first contact the **Scottish Ambulance Service** on **0300 123 1236** to check whether you are eligible for ambulance transport. If not, call ACTS.

#### WHAT TRANSPORT IS AVAILABLE?

Annandale Community Transport Services (ACTS) provides a door-to-door service to take you to your hospital appointment, subject to availability.

#### **MEMBERSHIP**

You will need to join ACTS to book the transport. There is an annual (1<sup>st</sup> June – 31<sup>st</sup> May) hospital membership fee of £5.50.

#### **HOW MUCH DOES IT COST?**

Ayrshire	£30.00	Carlisle	£10.00
Dumfries	£12.00	Edinburgh	£30.00
Glasgow	£30.00	Kilmarnock	£30.00
Newcastle	£30.00	Penrith	£20.00

This is the cost of a single or return journey on the same day. Please ask for charges to other hospitals. You may be able to reclaim the cost – please ask at the hospital. Receipts are available on request.

#### **HOW TO BOOK**

Please phone or email the ACTS office. As soon as you have your appointment details, contact the office to arrange your transport.

#### WHO WILL DRIVE?

Our drivers are all fully trained members of the community who give their time to help others. Because they are volunteers, we cannot confirm the transport until we know a driver is available. However, it is unlikely we will not be able to find a volunteer. We carry out Disclosure checks, under the Protecting Vulnerable Groups Scheme, for drivers helping with this service.

#### **CAN SOMEONE TRAVEL WITH ME?**

We can accommodate a carer or friend to travel with you however we cannot provide an escort for the journey.

#### Funded by: Crossdykes Community Benefits Limited Ewehill 16 Fund





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